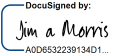


TOWN OF VIENNA

Request For Waiver

Dept	Date	Dept Head Signature	Proposed Vendor	Amount
PD	06/11/2024	<small>DocuSigned by:</small>  <small>AD06532239134D1...</small>	06/11/24 10:17 AM EDT Tyler Technolgies	\$ 102,425.41

A Request For Waiver is required by the Town’s Procurement Policies and Procedures. Check the box below that best applies.

Sole Source/Proprietary	<u>X</u>	Emergency Procurement	<u> </u>	Waive Purchase Procedures	<u>X</u>
--------------------------------	----------	------------------------------	---------------	----------------------------------	----------

CHECK JUSTIFICATION(S) BELOW THAT APPLY TO THE PROPOSED PURCHASE AND SUPPLY DOCUMENTATION/EXPLANATION AS REQUIRED

- X 1. Commodity/Service is from the original manufacturer or provider. There are no other distributors. (Findings must be documented below or attached)
- X 2. The product is an integral part of existing equipment. Other brands not interchangeable. (State manufacturer and model number of existing equipment below.)
- 3. Only known product that meets the specialized needs of the department to bring about continuity of results. (Explain in detail below or attached)
- 4. Staff has had extensive training and/or experience with the product. Purchase of other than proposed product would incur substantial cost in re-training. (Explain in detail below or attached)
- 5. Purchase of this item/service is of an urgent nature because it is essential to public health & safety. (Describe in detail below)
- 6. Unable to obtain 3 or more quotes for item/service (Explain in detail below or attached)
- 7. Competitive negotiation (or quotes) is either not practicable or not fiscally advantageous, as described below.
- 8. Confirming Purchase Order (Explain reason for expenditure without issuance of PO below)

Explanation:

The Town in 2018 executed contract with Tyler Technology to provide the Police Department with maintenance to our integrated Computer Aided Dispatch, Law Enforcement Records Management, and Mobile Data System. The standard software maintenance agreement (SSMA) is required to ensure that the system remains current and in proper working order by providing upgrades and new releases to the licensed standard software. The SSMA also provides routine telephone support and emergency 24-hour, seven day per week service.

Tyler Technology is the original manufacturer and provider of this software and therefore the sole source provider for the maintenance of the software. The amount being requested reflects a 5% increase from last year.

Council to consider on July 8, 2024

Reviewed by:  Date: 06/11/24 | 10:24 AM, EDT
283B0CC9025F4A7...
 Purchasing Agent

Reviewed by:  Date: 06/11/24 | 11:30 AM EDT
CED5D98EBB494F1...
 Town Attorney

Reviewed and Approved by:  Date: 06/11/24 | 11:10 AM EDT
D80B88B20E7D492...
 Finance Director

Reviewed and Approved by:  Date: 06/12/24 | 4:15 PM EDT
5BF8A83E2009459...
 Town Manager





Remittance
 Tyler Technologies, Inc.
 (FEIN 75-2303920)
 P.O. Box 203556
 Dallas, TX 75320-3556

Empowering people who serve the public®

Questions
 Tyler Technologies -
 Phone: 1-800-772-2260 Press 2
 Fax: 1-866-673-3274
 Email: ar@tylertech.com

**THIS IS NOT AN INVOICE
 PROFORMA**

Company	Order No.	Date	Page
130	32488	06/04/2024	1 of 5



To: TOWN OF VIENNA POLICE DEPARTMENT
 215 CENTER ST S
 VIENNA, VA 22180-5731
 United States

Ship To: TOWN OF VIENNA POLICE DEPARTMENT
 215 CENTER ST S
 VIENNA, VA 22180-5731
 United States

Customer Grp/No.	Customer PO#	Payment Terms	Currency Code	Ship Via	Salesperson Cd
1 48840		Net 30	USD	ELEC	

No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
Contract No.: VIENNA, VA				
1 Renewal: New World Third Party LE Records Interface Standard Maintenance - Ticket Writer Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	0.00	0.00
2 Renewal: New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - MCT Ticket Writer Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	0.00	0.00
3 Renewal: Additional New World Software for LE Records Standard Maintenance - Activity Reporting and Scheduling Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
4 Renewal: New World Records MSP Standard Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,648.97	1,648.97
5 Renewal: Additional New World Software for LE Records Standard Maintenance - Alarm Tracking and Billing Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
6 Renewal: Additional New World Software for LE Records Standard Maintenance - Case Management Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
7 Renewal: Additional New World Software for LE Records Standard Maintenance - Equipment Tracking Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,977.98	1,977.98
8 Renewal: Additional New World Software for LE Records Standard Maintenance - Hazardous Materials Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
9 Renewal:	1	EA	1,318.66	1,318.66



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Company	Order No.	Date	Page
130	32488	06/04/2024	2 of 5

No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
New World Federal and State Compliance Reporting for LE Records Standard Maintenance - Federal UCR/IBR Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
10 Renewal: New World Single Jurisdiction Base LE Records Standard Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	12	EA	824.35	9,892.22
11 Renewal: Additional New World Software for LE Records Standard Maintenance - Pawn Shops Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	0.00	0.00
12 Renewal: Additional New World Software for LE Records Standard Maintenance - Vehicle Tracking and Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,977.98	1,977.98
13 Renewal: New World MSP Third Party CAD Interface Standard Maintenance -New World State/NCIC Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	2,967.63	2,967.63
14 Renewal: New World Imaging Standard Maintenance - Digital Imaging MSP Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	0.00	0.00
15 Renewal: New World Imaging Standard Maintenance - LE Public Safety Lineups/Mug Shots Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	3,957.26	3,957.26
16 Renewal: New World Analysis Base Second Application Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	5,606.23	5,606.23
17 Renewal: New World Base CAD/NCIC/Messaging Standard Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	15	EA	0.00	0.00
18 Renewal: New World Mobile Management Server Standard Maintenance (1-15 units) - Field Reporting Data Merge Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	15	EA	22.03	330.40
19 Renewal: New World Field Reporting Server Standard Maintenance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	15	EA	109.93	1,648.99
20 Renewal:	15	EA	219.87	3,297.98



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Company	Order No.	Date	Page
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No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
New World Mobile on MSP Server Integration Standard Maintenance - Mobile Upload Software (1-15 units) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
21 Renewal:	15	EA	857.42	12,861.35
New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(1-15 Units) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
22 Renewal:	15	EA	109.93	1,648.99
Additional New World Standard Maintenance for RS/6000 Message Switch - New World CAD Interface (1-15 units) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
23 Renewal:	15	EA	0.00	0.00
New World Mobile Standard Maintenance on the RS/6000 - Base Message Switch to State/NCIC(1-15 Units) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
24 Renewal:	5	EA	108.39	541.93
New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Dispatch/Messaging/LE State/NCIC via Swit Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
25 Renewal:	20	EA	144.00	2,880.02
New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Accident Field Reporting Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
26 Renewal:	15	EA	65.99	989.78
New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Accident Field Reporting Complian Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
27 Renewal:	15	EA	247.30	3,709.47
New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - LE CAD via Switch Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
28 Renewal:	20	EA	274.38	5,487.62
New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Field Reporting Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
29 Renewal:	15	EA	65.99	989.78
New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - LE Field Reporting Compliance Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
30 Renewal:	15	EA	164.90	2,473.56
New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Dispatch/Messaging/LE State/NCIC via Swit Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
31 Renewal:	15	EA	197.85	2,967.74



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No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
New World Law Enforcement Mobile Unit Standard Maintenance - Field-Based Reporting - Mobile Upload of Field Reports Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
32 Renewal: New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - Mugshot Image Download Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	20	EA	56.26	1,125.30
33 Renewal: New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - State Photo Download Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	20	EA	27.10	542.08
34 Renewal: New World Mobile on MSP Server Integration Standard Maintenance - MDT/MCT Base CAD/RMS Interface (1-15 units) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	15	EA	175.90	2,638.45
35 Renewal: New World Law Enforcement Mobile Unit Standard Maintenance - Mobile Message - In-Car Mapping Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	20	EA	34.91	698.12
36 Renewal: Enterprise CAD Upgrade Single Jurisdiction Law Enforcement Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	4	EA	2,473.12	9,892.47
37 Renewal: Enterprise Upgrade Service Vehicle Rotation (Wrecker, Ambulance) Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,977.98	1,977.98
38 Renewal: Enterprise Upgrade CAD Paging Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
39 Renewal: Enterprise Upgrade E-911 Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,977.57	1,977.57
40 Renewal: Enterprise CAD Upgrade NCIC Interface Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,318.66	1,318.66
41 Renewal: AcrGIS Advanced Enterprise Server Integration Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,896.71	1,896.71
42 Renewal:	20	EA	155.16	3,103.26



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Company	Order No.	Date	Page
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No. Item/ Description/ Comments	Quantity	U/M	Unit Price	Total Cost
ArcGis Runtime Mobile In-Car Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months				
43 Renewal: CAD Data Mart / Includes 2 users Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	373.97	373.97
48 Renewal: Property Room Bar Coding Cycle Start: 09/01/2024, End: 08/31/2025; Term: 12 months	1	EA	1,113.00	1,113.00

Does not include any applicable taxes

Order Total: **102,425.41**

Comments: **Upon acceptance please email your purchase order to PO@tylertech.com**