



TOWN OF VIENNA

WHEN TO FILE A NOISE COMPLAINT



Type of Noise

Time and Day of week

Action you can take

Commercial loading and unloading within 300 feet of residence.
Town Code Sec. 10-20.1 Noise (c-1)



Allowed 6:00 a.m. to 11:00 p.m. Monday through Saturday and 8:00 a.m. to 11:00 p.m. Sunday and specific holidays*.



Contact The Vienna Police at (703) 255-6366

Trash Collection within 300 feet of any residence.
Town Code Sec. 10-20.1 Noise (c-2)



Allowed 7:00 a.m. to 11:00 p.m. Monday through Saturday and 8:00 a.m. to 11:00 p.m. Sunday and specific holidays*.



Contact The Vienna Police at (703) 255-6366

General Construction
Town Code Sec. 10-20.1 Noise (c-3)



Allowed 7:00 a.m. to 8:00 p.m. Monday through Friday and 9:00 a.m. to 8:00 p.m. Saturday and specific holidays*. No work Sunday if paying someone to do the work and is making noise.



Contact The Vienna Police at (703) 255-6366

Lawn care or landscaping equipment and other heavy equipment.
Town Code Sec. 10-20.1 Noise (c-4)



Allowed 7:00 a.m. to 8:00 p.m. Monday through Friday and 9:00 a.m. to 8:00 p.m. Saturday and specific holidays*. No work Sunday if paying someone to do the work and is making noise.



Contact The Vienna Police at (703) 255-6366

Commercial vehicle parked, unattended, and running (idling).
Town Code Sec. 10-20.1 Noise (c-5)



Can run no longer than 3 minutes unless traffic or maintenance reasons.



Contact The Vienna Police at (703) 255-6366

Refrigeration unit running on truck parked.
Town Code Sec. 10-20.1 Noise (c-6)



Can run no longer than 10 minutes between the hours of 7:00 a.m. and 11:00 p.m.



Contact The Vienna Police at (703) 255-6366

Loud / amplified music



A. Amplified anything across a residential real property boundary.
B. Music from vehicles heard 50 feet from the source.



A. Commercial spaces contact Planning and Zoning (703)255-6341 after hours contact the Vienna Police at (703)-255-6366.
B. Contact Vienna Police at (703)-255-6366.

Dog Barking, animal related noise.
Town Code Sec. 3-11(2)



Between 10:00 p.m. and 7:00 a.m. plainly audible in another person's dwelling.



Between 7:00 a.m. and 10:00 p.m. when the dog sound is plainly audible across real property boundaries for 5 consecutive or non-consecutive minutes within a 10 minute period.

Contact Animal Control at 703-255-6377 or off hours the Vienna Police at (703)255-6366.

Noise coming from the use of Town's parks and athletic facilities.



During regular hours contact Parks and Rec at (703)-255-6360. During off hours contact the Vienna Police at (703)-255-6366.

When you see a violation of the Noise Ordinance occurring, you should contact the Town of Vienna Police non-emergency number (703) 255-6366 and ask for an officer to respond. The responding officer can only take enforcement action if they see the violation occurring. If a violation is occurring, the officer's first course of action will be to end the violation of the Noise Ordinance.

* Recognized holidays for the purpose of the Noise Ordinance are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day.