



HUMAN CIRCUIT

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240-864-4000 • www.humancircuit.com

System Support Agreement Quote

Town of Vienna
127 Center Street, South
Vienna, VA 22180

Contact Name: Tony Mull
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Agreement #: SERCT00369
Quote Date: October 5, 2021
Customer ID: C3423
System(s): I130036, I150048, I190002,
I21005, I21008

Contract Start Date: October 30th, 2021
Expiration Date: October 29th, 2022

Services Provided: Human Circuit will provide services as indicated below and described in the following pages.

Support Portal
Phone Support

Remote Support
On-Site Manufacturer Support Management

Covered Systems: This agreement covers only the systems and equipment listed in "Appendix A – Covered Equipment", provided as an attachment.

Support Agreement Price: Town of Vienna agrees to pay Human Circuit, Inc. the total Support Agreement Price in one lump sum payment at the commencement of this agreement.

Total Support Agreement price \$26,756.00

Client Signature: _____ **Date:** _____

Printed Name/Title: _____

Human Circuit: _____ **Date:** _____

Printed Name/Title: _____



Human Circuit Support Services for

Period of Performance

The period of performance for this Support Agreement is one year from the “Contract Start Date”. This agreement will not automatically renew. A renewal agreement will be provided three months prior to expiration of the support period.

Support Portal

Human Circuit will provide access to our online support portal. This online portal provides an easy way to report an issue, view a system’s support history, track the resolution of trouble tickets, view system updates, and share documents or pictures. Employees with credentials for access listed in “Appendix B – Portal Access”

Phone Support

This support agreement includes on-site support during normal business operating days and hours (9:00 AM to 5:00 PM ET Monday through Friday). If an onsite visit is necessary, a site visit will be scheduled based on the following parameters:

- For **CRITICAL** system failures, where production stops or a production stop is considered imminent (i.e. the system is unusable.) Human Circuit will dispatch an engineer as soon as possible but no later than **one (1)** business day.
- For a **Non-Critical** system failure, where production does not stop however performance is diminished (the system is usable.) Human Circuit will coordinate an on-site support visit with the ICAMS.

Remote Support

If allowed, and enabled by your network administrator, Human Circuit engineers can connect via VPN or hosted remote access to provide a faster response upon receiving a service request. We can remotely reconfigure equipment, modify control systems, update software and verify that fail-over mechanisms are working.

On-Site Manufacturer Support Management

Human Circuit will facilitate integration and manufacturer’s support of all system components, with or without a warranty. This support agreement covers the labor required to diagnose, remove, reinstall and test the system equipment and software. Any charges beyond labor are not covered by this agreement including materials and manufacturer repair costs, or freight.

This agreement only includes extended warranties listed in Appendix C. No other support services and/or subscriptions from equipment or software manufacturers are included in this agreement.



APPENDIX A – Equipment List

TOWN OF VIENNA I130036

Make	Model No.	Description	Qty.	Serial No.
		CHAMBER AUDIO		
QSC	CX204V	Amplifier 220w 70v	1	81353903
EARTHWORKS	FMR600	23.5" Cardioid Podium Microphone	1	5716F
SHURE	A400SM	Recessed Shock Mount for All Microflex« Gooseneck Mic	1	N/A
LISTEN	LS1607201	ADA Standard Stationary FM Sys (72 MHz) (North America)	1	D13B4380030
REVOLABS	01HDEXEC4NM	Executive HD System 4-channel without mics	1	501050214286
REVOLABS	10EXTSERV3YHDE4	Executive Gold Serv Plan 3yr Inc:coverage f/up to 4 HD mics	1	N/A
REVOLABS	01HDTBLMICDR11	Revolabs HD Mic, RF-Armor Table Top, Uni-directional	1	701000075444
REVOLABS	01HDTBLMICDR11	Revolabs HD Mic, RF-Armor Table Top, Uni-directional	1	701000075459
REVOLABS	01HDTBLMICDR11	Revolabs HD Mic, RF-Armor Table Top, Uni-directional	1	701000183910
REVOLABS	01HDTBLMICDR11	Revolabs HD Mic, RF-Armor Table Top, Uni-directional	1	701000076167
BIAMP	IP2	Card Dual Input Mic or Line	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
JBL	CONTROL24CTMICRO	Ctrl 24C Micro Spkr w/Trnsfrmr Sold in Pairs, Priced as Each	1	N/A
		CHAMBER CONTROL		
CISCO	WAP121AK9NA	Wireless Access Point, 802.11n 300 Mbps	1	SER17210E94
CISCO	SG20008P	8 Port SG 200-08P POE Smart Switch	1	PSZ172704KX
CISCO	WAP121AK9NA	Wireless Access Point, 802.11n 300 Mbps	1	SER172801TG



		DAIS DISPLAYS		
CLEER	HDMI06E	HDMI Cable - 6'	1	N/A
CLEER	HDMI35E	HDMI Cable -35'	1	N/A
CLEER	HDMI35E	HDMI Cable -35'	1	N/A
CLEER	HDMI25E	HDMI Cable -25'	1	N/A
CLEER	HDMI25E	HDMI Cable -25'	1	N/A
CLEER	HDMI15E	HDMI Cable -15'	1	N/A
CLEER	HDMI15E	HDMI Cable -15'	1	N/A
SAMSUNG	UN19F4000AF	LED TV 19"	1	Z6U03CLD707853
ERGOMART	LS9109XS	Low profile LCD Desk Mt Stand	1	N/A
SHARP	LC50LE650U	50" LED HDTV	1	3093835335
SHARP	LC50LE650U	50" LED HDTV	1	3073831046
CHIEF	MCSU	Mid Size Ceiling Mount	1	N/A
CHIEF	MCSU	Mid Size Ceiling Mount	1	N/A
		FURNITURE		
INTERP	CUSTOMINTERPRETIVE	Custom 2 Sided Podium (match existing finish)	1	N/A
INTERP	CUSTOMINTERPRETIVE	Custom Table w/integrated connectivity Quote #	1	N/A
EXTRON	6041602	Hsa402 Tilt-Up Hideaway Surface Access for Interface	1	A0THC1K
EXTRON	7061612	Single Space AAP,Black:1 HDMI F to 1 HDMI F on 10" Pigtail	1	N/A
EXTRON	7010113	Single 1 15HD F-F and 3.5 Stereo Mini (black)	1	N/A
EXTRON	7010113	Single 1 15HD F-F and 3.5 Stereo Mini (black)	1	N/A
EXTRON	7061612	Single Space AAP,Black:1 HDMI F to 1 HDMI F on 10" Pigtail	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656603	Cable VGA with Audio, M-M, 12' (3.66 m)	1	N/A
EXTRON	2656603	Cable VGA with Audio, M-M, 12' (3.66 m)	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2666706	MicroDigital HDMI M-M/6	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A



EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
EXTRON	2656602	Cable,VGA With Audio Micro M to M 6'	1	N/A
		MAIN DISPLAYS		
SHARP	LC50LE650U	50" LED HDTV	1	3B5600600G1388084941
SHARP	LC50LE650U	50" LED HDTV	1	3B5600600G1388085028
SHARP	LC50LE650U	50" LED HDTV	1	3B5600600G1388084118
SHARP	LC50LE650U	50" LED HDTV	1	3B5600600G1388085459
CHIEF	TS318TU	Medium Swing Arms, Dual Stud	1	N/A
CHIEF	TS318TU	Medium Swing Arms, Dual Stud	1	N/A
CHIEF	TS318TU	Medium Swing Arms, Dual Stud	1	N/A
CHIEF	TS318TU	Medium Swing Arms, Dual Stud	1	N/A
		MASTER CONTROL SWITCHER		
HARRIS	X50AV2PS	Frame Sync Converter Processor 1RU w/ Audio Processing	1	LHTI2113341220
		PRESENTATION INPUT		
WOLFEVISION	VZ3	1CCD SXGA-/720p HD Visualizer	1	1047724
CONTEMPOR A	232ATSC+1	HDTV Tuner w/HD2-RC IR Remote, PS12-1.5 Power Supply	1	0014C802142B
CONTEMPO RA	RK1	Rack Mount	1	
		PRODUCTION		
MIDDLE ATL	210M	10 Space (17 1/2ö) Desktop KD Turret Rack, Black Laminate	1	N/A
MARSHALL E	VR171XDLW	17" Native HD Res IMD LCD Rkmt Monitor,Wavfem&Vectorscop	1	3.34916E+11
WOHLER	AMP1A30	Two channels, two XLR inputs with loop-through	1	133846
SONY	MDR7506	Professional Studio Headphones	1	N/A
BLACKMAGI C	BMDHDLEXTDVI	DVI Extender	1	1451225
HARRIS	RCP16PB	1RU Control Panel with 16 Push Buttons	1	LHTI2113300980
BIAMP	NPS1	Network Paging Station	1	2179521
AJA	D10CE	AJA Converter,Dig-Analog Video	1	1C00013963
	MF23S202C18	M/Flex Monitor Arm Custom	1	N/A
		SPEAKER TIMER/LIGHTS		
DSAN	PRO2000	Limitimer Speaker Timer Speech & Presentation Time Keeper	1	8443
DSAN	PSL20VF	Flush Mount Podium Signal Light	1	N/A



Town of Vienna I150048

		UPGRADE 2015 SQ57149	
Make	Model No.	Description	QTY
		CHAMBER LIGHTING	
BRIGHTLINE	T02X1RIS45	T- Series 2 lamp Rotate Fix	12
BRIGHTLINE	FIXT02CSMF	T02 Fixture Medium Screen Wht Hex Frame W Glare Reducing	12
BRIGHTLINE	T02X1RISCM	T Series 2-Lamp Rotate Fix	2
BRIGHTLINE	FIXT02CSMF	T02 Fixture Medium Screen Wht Hex Frame W Glare Reducing	2
BRIGHTLINE	T01X1RIS45	T-Series 1 Lamp Rotate Fix Dali Dim 120V Inch Solid 45	2
BRIGHTLINE	FIXT01CSMF	T Series 1-Lamp	2
BRIGHTLINE	MT2X1RI	Rotate Fixture	7
BRIGHTLINE	FIXMT2CSBF	MT2 Fixture	7
BRIGHTLINE	00955W56KSP	Lamp 55W 5600K CRI Dulux L #55W5600 Studioline 2G11 Base	41
BRIGHTLINE	BUSMASTER1	RS-232 to DALI Interface Kit 120V w/Cable, Pwr Supply	1
BRIGHTLINE	DCS8DALI	4 Button Control Station	1
BRIGHTLINE	DTX100BLF	100' Plenum rated XLR	1
BRIGHTLINE	DTX15	15' Dali control cable	22
BRIGHTLINE	DESIGNBL	Lighting & Layout & AGI 32 Photometric Calculations	1
		NON-LINEAR	
APPLE	Z0P82000093828	BTO Mac Pro 6C 3.5GHz/32GB (4x8GB) / 1TB Flash / 2x D500	1
SEAGATE	ST4000NM0053	4TB Constellation	4
APPLE	MB570ZB	Mini DisplayPort to DVI Adaptor Apple	2
APPLE	MD564ZMA	USB SuperDrive Apple	1
APPLE	MB829LLA	Apple Magic Mouse	1
CISCO	SG20010FPNA	Cisco PoE switch	1
SYNOLOGY	DS415+	DISKSTATION 4BAY	1
		MASTER CONTROL	
TIGHTROPE	CBLSVR430VODUPG10	automation system	1
TIGHTROPE	CBLSX2HD530UPG10	Two SD/HD channel decodes	1
TIGHTROPE	CBLCG330SDIUPG10	Carousel bulletin board	1
TIGHTROPE	SVCONDINST	One 8-Hour day of on-site Service	1
CABLECAST	SPYGLASSPROHD	1 Ch Spyglass Pro HD Dual	1
MIDDLE ATL	WRK4432	Rack Vertical 44RU 32" Deep w/ Rear Door	1
MIDDLE ATL	SPN44312	Side Panels (pair)	1
MIDDLE ATL	MW4FT380CFM	4" (1) FANTOP 380CFM, M/W	1
MIDDLE ATL	PDT1220CNS	12 OUTLETS,20A,CORD,NS	2
MIDDLE ATL	LACE44OWP	6PC 77-3/4H X 4-3/4W SLOT LCER	1



I-190002

Make	Model No.	Description	Qty	Serial No.
ASST LISTENING				
WILLIAMS	HHSY1	Hearing HotSpot Server W/ 1-8 Channels 8 Mono/4 Stereo	1	B00333
AUDIO UPGRADE				
BIAMP	TESIRAFORTEAVBVT	DSP AI AVB Fixed I/O Server	1	3701190
BIAMP	TESIRAFORTEAVBVT	DSP AI AVB Fixed I/O Server	1	3714243
BIAMP	TESIRAFORTEAVBVT	DSP AI AVB Fixed I/O Server	1	3714242
MOTU	MOTUAVBSWITCH	5-port AVB Ethernet Switch AVB-SWITCH	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	SLX12485SM58G4	Diversity Rcvr,Bodypack Trnsmttr Cardioid Lav.Mic,HH Trnsmttr	1	3RH1464127
CHAMBER CONTROL				
ATLAS	MS10C	Floor Stand Chroma	1	N/A
CRESTRON	CP3	Control System Processor	1	1901JBH04929
CRESTRON	CRESTRONAPPPAD	App f/Crestron for iPad®	1	N/A
CRESTRON	DMC4KHDO	2-Channel 4K HDMI Output Card for DM Switchers	1	1910JBH14605
CRESTRON	DMC4KZC	Input Card	1	1906JBH06246
CRESTRON	DMC4KZC	Input Card	1	1906JBH06398
CRESTRON	DMC4KZC	Input Card	1	1906JBH06402
CRESTRON	DMC4KZC	Input Card	1	1906JBH06409
CRESTRON	DMC4KZC	Input Card	1	1906JBH06468
CRESTRON	DMC4KZCOHD	Output Card	1	1903JBH22983
CRESTRON	DMC4KZCOHD	Output Card	1	1903JBH22991
CRESTRON	DMC4KZCOHD	Output Card	1	1903JBH22859
CRESTRON	DMC4KZHD	HDMI 4K60 HDR Input Card	1	1909JBH07641
CRESTRON	DMC4KZHD	HDMI 4K60 HDR Input Card	1	1909JBH07625
CRESTRON	DMC4KZHD	HDMI 4K60 HDR Input Card	1	1909JBH07605
CRESTRON	DMMD8X8RPS	8x8 DigitalMedia Switcher w/Redundant Power Supply	1	1903JBH03345
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1845NEJ07182
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1847NEJ11966
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1847NEJ12665
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1845NEJ07261
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1845NEJ07234
CRESTRON	DMRMC4KZ100C	Digital Media 8G+ 4K60 4:4:4 HDR Receiver&Room Controller	1	1845NEJ07199
CRESTRON	DMTX201C	HDMI/VGA to CAT5e Transmitter	1	1905JBH19529



CRESTRON	DMTX201C	HDMI/VGA to CAT5e Transmitter	1	1905JBH20133
CRESTRON	DMTX201C	HDMI/VGA to CAT5e Transmitter	1	1905JBH09407
CRESTRON	DMTX201C	HDMI/VGA to CAT5e Transmitter	1	1849JBH03991
CRESTRON	TSW1060BS	10.1" Touch Screen Black Smooth	1	1905JBH18115
CRESTRON	TSW1060TTKBS	Tabletop Kit Black Smooth	1	N/A
DSAN	ASL2ND3	Audience Signal Light with 2" Display & Tri Color Lights	1	N/A
KRAMER	CPAOCHXL230	Optical HDMI Plenum Cable-230'	1	N/A
KRAMER	CPAOCHXL98	Active HDMI Plenum Cable 98'	1	N/A
KRAMER	VM2H2	4K HDMI Distribution Amplifier	1	12180012500225
DIAS MIC REPLACEMENT				
BIAMP	TESIRAEXLOGIC	Tesira PoE Logic Expander w/16 Logic GPIO	1	3665850
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
SHURE	MX418DC	Cardioid Desktop Gooseneck Condenser Mic, Programmable	1	N/A
HALL DISPLAY				
BLACKMAGIC	BMDCONVCMICSHWPSU	Micro Converter SDI to HDMI W/Power Supply	1	5146458
PODIUM				
INTERP	CUSTOMFRAME	Frame for Countdown Timer	1	N/A
INTERP	CUSTOMLECTURN	Custom Lectern	1	N/A
RADIO DESI	DXLR2F	Plate with dual 3-Pin XLR Females	1	N/A
SHURE	A400SMXLR	A400SM Shock Mount & A400XLR I Insert Packaged Combination	1	N/A
SHURE	MX418C	18" Gooseneck Condensor Microphone, Cardiod	1	N/A
PRODUCTION UPGRADE				
DELL	P2418HZ	24" Monitor	1	D3VDWQ2
DELL	P2418HZ	24" Monitor	1	3GVDWQ2
DELL	PRECISIONT3620	Precision Workstation T3620 Mini Tower	1	1WGJZV2



MARSHALL	VLCD241MD3G	24" LCD Desk Rack Mount W/ HDMI & 3G	1	M190325-018
MIDDLE ATL	RK8	8 Space 14" Rack 16" Deep	1	N/A
ROSS	CBSOLODESKMOUNTKIT	Carboinite Black Solo Desk Mount Kit	1	N/A
ROSS	CBSOLOPKG1	Solo 3 Camera Production System	1	50217096015
ROSS	PIVOTCAM20	20x Zoom PTZ Camera	1	DU700RS17032404
ROSS	PIVOTCAM20	20x Zoom PTZ Camera	1	DU700RS17032403
ROSS	PIVOTCAM20	20x Zoom PTZ Camera	1	DU700RS17032417
ROSS	PIVOTCAM20	20x Zoom PTZ Camera	1	DU700RS17032225
ROSS	PSU12V9A6PIN	12V 9A Power Supply w/6 Pin Connector	1	30121706005
ROSS	RVSTPMOX5150A	Serial to Ethernet Converter	1	30117681005
ROSS	RVSTPMOX5150A	Serial to Ethernet Converter	1	30117681009
SHURE				
ONSTAGE	OSSDS7200B	Table-Top Mic Stand	6	N/A
SHURE	MXW2SM58	Handheld Transmitter with SM58« Microphone	1	3SA0960035
SHURE	MXW2SM58	Handheld Transmitter with SM58« Microphone	1	3SA0960041
SHURE	MXW2SM58	Handheld Transmitter with SM58« Microphone	1	3SA0959998
SHURE	MXW2SM58	Handheld Transmitter with SM58« Microphone	1	3SA0960042
SHURE	MXWANI8	8-Channel Network Interface	1	2SA1593190
SHURE	MXWAPT8=Z10	8-Channel WAP Transceiver	1	2SA0766171
SHURE	MXWNCS8	8-Ch Networked Charging Station	1	3SC28160810
SKYPE				
CRESTRON	DMTX201C	HDMI/VGA to CAT5e Transmitter	1	1845NEJ07182
DELL	OPTIPLEX5060SFF	OptiPlex 5060 SFF	1	6T1FDV2
VADDIO	9998215000	AV Bridge Conference	1	999821500001534
TECHNOLOGY CLOSET				
APC	SMX2000LVUS	Smart-UPS X 2000VA Short Depth Tower/Rack Convertible LCD TAA	1	N/A
HP	JG539A#ABA	24 Port PoE+ Switch	1	N/A
KRAMER	VIAGO	Wireless Presentation Device	1	1190008101049
MIDDLE ATL	53726	37 Space (64 3/4") KD Rack Frame, 26" Deep	1	N/A
MIDDLE ATL	5AR3726	Split Rear Rail Kits	1	N/A
MIDDLE ATL	5FANK	Slim-5 Fan Kit, 2 Fans	1	N/A
MIDDLE ATL	5W	Set of 4 Casters	1	N/A
MIDDLE ATL	FC41CA	Fan Controller.(4) Cord, Thermostatic	1	N/A
MIDDLE ATL	PB5A	Slim5 Power Brackets	2	N/A
MIDDLE ATL	PD2420SCNS	Long 24 Outlet Single 20 Amp Circuit	2	N/A
MIDDLE ATL	SP53726	Pair of Side Panels Black Finish	1	N/A
SER016884				
IMAGINE	RCP16PB	1RU control Panel with 16 Buttons	1	LHT12119177883



I-210005

Make	Model No.	Description	Quantity	Serial No.
AJA	FS1	Frame Sync & Converter	1	3F8968
APC	SRT2200RMXLA	Smart UPS Power 120V	1	SAS2104391976
BITTREE	B64T2MWTHD	2x32 2RU Video Patchbay	2	N/A
BITTREE	PCHV	Patch Cord Holder Video Black	1	N/A
BITTREE	VPCM240475	Video Patchcord 24" Yellow	8	N/A
BLACKMAGIC	BMDCONVBDCSDIHDMI	HDMI/SDI Cross Converter	1	8314167
BLACKMAGIC	BMDCONVBDCSDIHDMI	HDMI/SDI Cross Converter	1	8314168
BLACKMAGIC	BMDPSUPPLY5V10WUSBC	Power Supply for Converters	1	8234877
BLACKMAGIC	BMDPSUPPLY5V10WUSBC	Power Supply for Converters	1	8470937
BRIGHTLINE	16313	Light Diffuser	2	N/A
BRIGHTLINE	00955W56KSP	Lamp 55W 5600K, 3800 Lumens	6	N/A
BRIGHTLINE	016111S	Drop Ceiling Scissor Clip	2	N/A
BRIGHTLINE	16110P	Mounting Hardware	2	N/A
BRIGHTLINE	FIX1CSBF	Honeycomb Screen	2	N/A
BRIGHTLINE	S12R1HCF	Fluorescent Two Lamp Fixture w/Rotary Dimmer	1	76329
BRIGHTLINE	S12R1HCF	Fluorescent Two Lamp Fixture w/Rotary Dimmer	1	76330
CISCO	CONSNTGS35NAP4	1 Year 8x5XNBD SG350X48Pk9NA Switch Support	1	N/A
CISCO	SG350X48PK9NA	48 Port Gigabit POE Stackable Switch	1	SDNI242206AK
CRESTRON	DMCSDI	SDI Input Card for DM Switchers	1	2113NEJ09822
CRESTRON	DMMD16X16CPU3RPS	16X16 DM Switcher W/ Redundant Power Supplies	1	2104JBH03519
MIDDLE ATL	LACE44OWP	77-3/4H X 4-3/4W Slot Lacer	2	N/A
MIDDLE ATL	MW4FT380CFM	4" (1) Fantop	1	N/A
MIDDLE ATL	PDT2020CMNS	20 Outlet Power Strip	2	N/A
MIDDLE ATL	WRK4432	Rack Vertical 44RU 32" Deep w/ Rear Door	1	N/A
ROSS	CUF124	Carbonite Ultra Engine NO PSU Included	1	50252453008
ROSS	CUFADDIOPLUS	Adds FSFC to All Inputs and Outputs	1	N/A
ROSS	CUFADDMV2&4	Multiviewer 2 and 4	1	N/A
ROSS	CUFPSU	Carbonite Ultra Standard (included) Power Supply	1	30135877130
ROSS	CUFPSU	Carbonite Ultra Standard (included) Power Supply	1	30135877131
ROSS	CUFPSU	Carbonite Ultra Standard (included) Power Supply	1	30135877132
ROSS	CUFPSU	Carbonite Ultra Standard (included) Power Supply	1	30135877133
ROSS	NK3G34	34x34 3G/HD/SD Reclocking SDI Routing System	1	50251446008
ROSS	NKIPS	Router Network Interface	1	30133425005
ROSS	NKSCPA	RS232 Control Interface f/Router	1	N/A



ROSS	NTP2200	NTP Time Synchronizing Option	1	N/A
ROSS	OGXFRC	OpenGear Rackframe W/ Cooling	1	30134731090
ROSS	PSOGX	Redundant Power Supply	1	1558AT202019500A6
ROSS	RCPQE36	36-Button Router Control Panel	1	50252955010
ROSS	RCPQE36	36-Button Router Control Panel	1	50252955008
ROSS	SEA9203	Multi-Definition Serial Equalizing Amplifier (143-540	1	50170081005
ROSS	SRG2200	Master Sync Generator	1	30133032001
ROSS	TD1PANEL	TouchDrive 1ME Panel	1	50246215004
ROSS	TDTOUCHSCREEN	TouchDrive TouchScreen Display	1	20201202041
ROSS	XDS00001CPS	Graphics Design Software (included)	1	N/A
ROSS	XPNKBD	XPression Custom Keyboard	1	D1180221
SYNOLOGY	RS1221RP+	8 Bay RackStation NAS Server	1	20C0RXRRT4S7P
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7ENHA
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7ELWF
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7EL72
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7EAV1
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7D725
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ6RQXQ
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7E9T8
SYNOLOGY	ST14000VN0008	14TB SATA 6Fb/s Storage	1	ZHZ7EL3R

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Make	Model No.	Description	Quantity	Serial No.
ADDER	CCSPRO4US	Command and Control Switch	1	N/A
AJA	FS1	Frame Sync & Converter	1	3F8933
AJA	HELOR0	H.264 HD/SD Recorder and Streaming Appliance	1	1HE014257
AJA	OGHI54KPLUS	4x 3G SDI to HDMI 2.0 Infrastructure	2	N/A
AJA	OGROIHDMI	HDMI to SDI Scaler	1	K0594306
AJA	OGROIHDMI	HDMI to SDI Scaler	1	K0594312
AJA	OGROIHDMI	HDMI to SDI Scaler	1	K0594321
AJA	OGROIHDMI	HDMI to SDI Scaler	1	K0594314
AJA	UTAPSDI	HD/SD to USB 3.0 Interface	1	K0595575
AJA	UTAPSDI	HD/SD to USB 3.0 Interface	1	K0595600
APPLE	MHQR3LLA	iPad Pro 11" 128GB/WiFi Gray	1	SP971WH94KX
BIAMP	TESIRAFORTEDANCI	DSP Fixed I/O Server	1	4580137
BIAMP	TESIRAFORTEDANCI	DSP Fixed I/O Server	1	4581700
BLACKMAGIC	BMDCONVOGSYN	OpenGear Mini Converter Sync Generator	1	7823392
CHIEF	LDS1U	Large Fusion Table Stand	1	N/A
CHIEF	VCUMU	HD Projector Mount, Universal	1	N/A
CISCO	CONSNTS35048MP	1 Year 8x5xNBD Subscription	1	N/A



CISCO	CONSNTS35048MP	1 Year 8x5xNBD Subscription	1	N/A
CISCO	SFP10GAOC3M=	10GBASE Active Optical SFP+ Cable, 3M	1	SAVP2513K2461
CISCO	SFP10GAOC3M=	10GBASE Active Optical SFP+ Cable, 3M	1	SAVP2513K2451
CISCO	SFP10GAOC3M=	10GBASE Active Optical, SFP+ Cable, 3M	1	SAVP2513K248
CISCO	SFP10GAOC3M=	10GBASE Active Optical, SFP+ Cable, 3M	1	SAVP2513K24B
CISCO	SFP10GSRS=	10GB SFP+ MMF 850n	1	SFNS25120FGK
CISCO	SFP10GSRS=	10GB SFP+ MMF 850n	1	SFNS25120FJ9
CISCO	SG350X48MPK9NA	48Port Gigabit POE Stackable Switch	1	DNI23480CQN
CISCO	SG350X48MPK9NA	48Port Gigabit POE Stackable Switch	1	DNI23480CTS
CRESTRON	CP4N	4-Series Control System	1	2125JBH06816
CRESTRON	CRESTRONAPP	Crestron App	1	N/A
DALITE	97980LC	Screen Customized	1	N/A
DIGI PROJ	120602	4K UHD Projector	1	C122AAGCY0023
DIGI PROJ	112500DPI1	Lens 1.25-1.79:1	1	CDAE21170054
DSAN	PRO2000CBTKIT	Wireless Limitimer Conference Kit	1	16842
ETC	ETC400LS	Set of Four Lenses f/S4PAR	19	N/A
ETC	ETC426	750W-26 Degree Fixture	5	N/A
ETC	ETCS4PAREA	Source 4 PAR, Medium Flood Lens & Reflector (Large Table)	8	N/A
ETC	ETCS4PAREA	Source 4 PAR, Medium Flood Lens & Reflector (Worksession)	4	N/A
ETC	ETCS4PAREA	Source 4 PAR, Medium Flood Lens & Reflector (Small Table)	2	N/A
ETC	HPL575OS	575W 115V Media 2P Light	17	N/A
ETC	LSMAB	Mega-Clamp	19	N/A
ETC	SAFETYBLACK	Safety Cable Black 1/8 x30"	19	N/A
FOSTEX	PM04C	Active Monitor Speaker Set	1	0964251GV
HAIVISION	MPREMSUPP1	1 Year Premium Maintenance & Support Program	1	N/A
HAIVISION	S292DHD2	Makito X Dual Decoder	1	32032010057
HAIVISION	S292EHDSI2	Dual Channel SDI Encoder	1	72117010043
INTEL	BXNUC10I5FNHJA4	NUC PC I5/1.6 4C 8GB 16GB 1TB HD W10H	1	G6FN02800LWC
INTEL	BXNUC10I5FNHJA4	NUC PC I5/1.6 4C 8GB 16GB 1TB HD W10H	1	G6FN02800LWT
LG	43UN700B	43" Display Monitor	1	009NTKFNJ093
LG	75UL3GB	75" IPS UHD Display	1	102MXWE6V801
LG	75UL3GB	75" IPS UHD Display	1	011MXRFDD934
LISTEN	LA304	ADA Compliance Signage Notification	1	N/A
LISTEN	LCS12201D	Wi-Fi and IR Assistive Listening System w/ Dante	1	L20A9B400621
LISTEN	LS9001	IR Assistive Listening Transmitter Kit	1	D21A4A20269
MARSHALL F	MLECT45	Lecturn w/Slanted Work Surface and Pencil Stop	1	N/A
MERSIVE	SP8000E3	Solstice Pod Gen3 w/Perpetual Unlimited Enterprise Software	1	MPOD8000A302179
MIDDLE ATL	BB12	Solid Copper Buss Bar, 12 Space	1	N/A
MIDDLE ATL	CBSEK25R	Skirted Wheelbase	1	N/A
MIDDLE ATL	D4LK	4 Space Rack Drawer, w/Key	1	N/A
MIDDLE ATL	ERK2725LRD	Rack Mount 27 Space/25"Deep	1	N/A



MIDDLE ATL	ERKVRD27	Vented Rear Door	1	N/A
MIDDLE ATL	LVFD27	27 Space Large Perf Front Door	1	N/A
MIDDLE ATL	PD215	2 Outlet Surge Protector	1	N/A
MIDDLE ATL	UPS2200R8IP	8 Outlet Rack Mount UPS Power	1	ZN5KV2000085
MIDDLE ATL	UQFP4DRA	Ultra Quiet Fan Panel	1	N/A
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%E1TQF0025
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%F1TQF0025
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%E1TQF0012
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%F1TQF0028
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%F1TQF0006
PANASONIC	AWHE42WPJ	HD PTZ Camera White	1	%F1TQF0019
PANASONIC	FEC40WMW	Wall Mount	6	N/A
PELICAN	PELIM2950	Storm Travel Case w/Foam/Black	4	N/A
QSC	ACC6T	In Ceiling Speaker	16	N/A
QSC	C821R	In-Ceiling Subwoofer	1	L1621000B
QSC	C821R	In-Ceiling Subwoofer	1	L1621000C
QSC	MPA40V	800W FlexAmp Technology Hi-Z/ Lo-Z Amplifier	1	V162100FP
QSC	MPA40V	800W FlexAmp Technology Hi-Z/ Lo-Z Amplifier	1	V162100FW
RCI CUSTOM	CUSTOMRCI	Stage Wall Plate	1	N/A
RCI CUSTOM	CUSTOMRCI	SDI Wall Plate	2	N/A
ROSS	CB9PANEL	Control Panel	1	50255131001
ROSS	CBF113	Carbonite Black 1 M/E Live	1	50255139002
ROSS	NK3G34	34x34 3G/HD/SD Reclocking SDI Routing System	1	50253850001
ROSS	NKSCPA	RS232 Control Interface f/Router	1	30138492003
ROSS	OGXFRCN	OpenGear OGX Frame W/ Cooling & Adv Networking	1	30135164091
ROSS	PSOGX	Redundant Power Supply	1	1558AT200416237A6
ROSS	PSU12V4A2PIN	12V 4A PSU W/2 Pin Connector	1	30134456007
ROSS	PSU12V9A6PIN	12V 9A PSU W/6 Pin Connector	1	30139105005
ROSS	UDA8705AR2	Analog Video Utility DA	1	5025126005
ROSS	XDS00001CPS	Graphics Design Software (NO CHARGE)	1	3TX62-38RPJ-Y183F
SALAMANDER	FPS1XLELGG	Height Adjustable Cart	2	N/A
SEAGATE	STEB8000100	8TB Expansion Desktop Hard Drive	1	NAABYWJV
SEAGATE	STEB8000100	8TB Expansion Desktop Hard Drive	1	N/A
SERVER TEC	C1W16HR1ACA5BA5	Switched Amp Meter	1	AMBQ0000257
SERVER TEC	C1W16HR1ACA5BA5	Switched Amp Meter	1	AMBQ0000253
SERVER TEC	EMCU11C	Rack Environmental Monitoring Control Unit	1	49031
SERVER TEC	EMWS11	Water Sense Probe	1	N/A
SERVER TEC	KITSUS1	7" Linking Cable Kit	1	N/A
SERVER TEC	PTCORDL6	Locking IEC Power Cord	1	N/A
SERVER TEC	PTCORDL6	Locking IEC Power Cord	1	N/A
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519775
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519787
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519799



SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519890
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519903
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519965
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519989
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27520007
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519991
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519977
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519915
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519927
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519939
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519941
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	2AD27519953
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	3AA11362675
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	3AA11362601
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	3AA11362613
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	3AA11362649
SHURE	MX410LPC	10" Shock-Mounted Gooseneck Mic	1	3AA11362625
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	2AA18604802
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	2AA18603798
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816006
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816347
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816082
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816107
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816424
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816068
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815978
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815877
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815839
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815928
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815889
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815853
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816020
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816309
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815601
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815726
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23816018
SHURE	MXW8=Z10	Gooseneck Desktop Base Transmitter	1	3TJ23815827
SHURE	MXWAPT8=Z10	8-Channel Dante Access Point	1	2AF03495023
SHURE	MXWAPT8=Z10	8-Channel Dante Access Point	1	2AF03494933
SHURE	MXWAPT8=Z10	8-Channel Dante Access Point	1	2AF03494971
SHURE	MXWNCS8	8 Port Microphone Charging Station	1	2AF04531411
SHURE	MXWNCS8	8 Port Microphone Charging Station	1	2AF04532501
SHURE	MXWNCS8	8 Port Microphone Charging Station	1	2AF04533083



SHURE	MXWNCS8	8 Port Microphone Charging Station	1	2AF07579016
SHURE	MXWNCS8	8 Port Microphone Charging Station	1	2AD20263767
SKAARHOJ	PTZFLYJV1	PTZ Controller	1	441719
SOUNDCRAT	EPM6	Audio Mixer	1	428729
UBIQUITI	UAPACHDSS	Wave 2 Enterprise Wi-Fi Access Point	1	68D79A2AD5CD
UBIQUITI	UCKG2PLUSSS	Unifi Cloud Key Gen2 Plus Firmware 0.8.6	1	245A4C830F09
VISIONARYS	D4100	4K UHD Over IP Network Decoder	1	186-002-008763
VISIONARYS	D4100	4K UHD Over IP Network Decoder	1	186-002-008764
VISIONARYS	D4100	4K UHD Over IP Network Decoder	1	186-002-008765
VISIONARYS	D4100	4K UHD Over IP Network Decoder	1	186-002-008762
VISIONARYS	DUETD2	Video and Dante/AES67 Decoder	1	186-004-000700
VISIONARYS	DUETD2	Video and Dante/AES67 Decoder	1	186-004-000701
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006904
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006908
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006905
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006965
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006906
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006907
VISIONARYS	E4100	4K UHD Over IP Network Encoder	1	186-001-006909



APPENDIX B – Portal Access

Tony Mull

APPENDIX C- Extended Manufacturer Warranties

Tightrope Software Support

Tightrope Hardware Support

- **Hardware end-of-life February 2021**

Ross



- **Terms and Conditions**

Acceptance by Human Circuit Inc

This agreement shall become a binding agreement between Town of Vienna (CLIENT) and Human Circuit (HC) upon the terms and conditions set forth herein only upon HC's receipt and acceptance of your signed agreement and payment. Any terms and conditions proposed or submitted by CLIENT shall be null and void and have no force or effect unless they are written into this agreement and executed by both parties.

Terms of Agreement

This agreement will commence on the start date listed on the cover page of the executed Support Agreement and will continue for a period of one year unless otherwise specified on the face hereof or unless otherwise terminated.

HC reserves the right to cancel this agreement or change the above schedule of services if CLIENT modifies the product or system without prior notification to HC. If such cancellation occurs, HC will issue a pro-rated refund. HC will provide written notice of cancellation or change to CLIENT in writing.

System operation is dependent on environmental factors and infrastructure (dependencies) that are not supported by Human Circuit such as power, lighting, HVAC, IT infrastructure, ancillary equipment. Modification or malfunction of these dependencies may result in system failure. Human Circuit labor to troubleshoot or resolve these failures will be charged to the client at standard labor rates.

Equipment End-of-Life

If replacement parts become unavailable for any device covered under this contract because it has reached the manufacturer's end-of-life and is no longer supported, or if for any other reason the manufacturer is unable to provide replacement parts or critical software updates, HC shall not be held responsible for its repair.

Client Data

CLIENT shall be solely responsible for maintaining backup data necessary to replace all data lost or damaged regardless of the cause.

Exclusion of Warranties

The service work order/invoice issued in connection with any of the services performed hereunder will state the limited warranty applicable to them except as otherwise set forth in this agreement. There are no other warranties expressed or implied, by operation of law or otherwise, on the parts or services furnished under this agreement. The only exception to the immediately preceding sentence is the warranty of title. HC expressly disclaims any implied warranty of merchantability or fitness for a particular purpose. Any warranty against infringement that may be provided in section 2-312(3) of the uniform commercial code and or any other comparable state statute is also expressly disclaimed.

Limitation of Liability

Except to the extent of coverage which is to be available under the insurance HC is obligated to maintain under the terms of this agreement, the liability of HC, if any, and CLIENT's sole and exclusive remedy for damages for any claim of any kind whatsoever, regardless of legal theory, with regard to the services performed hereunder, or with respect to the parts furnished hereunder, shall not be greater than the total fees paid by CLIENT under this agreement. Under no circumstances shall HC be liable to CLIENT for compensation, reimbursement, or damages on account of the loss of present or prospective profits, CLIENT data, expenditures, investments or maintenance of business, reputation, or goodwill. In no event shall HC be held liable to CLIENT for special, incidental, or consequential damages. The foregoing limitation on liability shall not limit HC's liability arising out of the intentional misconduct or gross negligence of HC or limit CLIENT's rights of recovery from the insurance coverage which HC is obligated to maintain under the terms of this agreement.

Statute of Limitations

No action arising out of the furnishing of parts or services under this agreement may be brought by either party more than twelve (12) months after the cause of action has accrued.

Force Majeure

HC shall not be liable for any delay or failure to perform hereunder arising from acts of God, the loss or theft of the equipment while in transit, acts of a public enemy, acts of any governmental authority, governmental regulation or order, orders of any court or administrative body, acts of any persons engaged in subversive activity or sabotage; riots; the elements; fires, floods, explosions, or other catastrophes; strikes or other labor stoppages, slowdowns or disputes; embargoes; import restrictions;



delays in transportation; or any other cause or event beyond HC's reasonable control provided that HC provides to CLIENT prompt written notice of any such event; and, if such notice is timely given, the time for performance shall be extended by the duration of the delay so caused. HC shall act in good faith to mitigate the adverse impact on CLIENT caused by such delay in performance.

Access

CLIENT shall provide HC with reasonable and timely access to its facilities and all information necessary for HC to perform the services and HC shall provide prompt notice to CLIENT if it believes that it does not have the necessary access or information. At no charge to HC, CLIENT will provide HC with adequate working space to perform maintenance on equipment, and if requested by HC, with storage space for spare parts. CLIENT will provide light, heat, ventilation, telephone and electric current outlets for use by HC's personnel during service activities. These facilities will be within a reasonable distance of each item of equipment to be serviced.

Assignment and Delegation

Neither party shall assign or otherwise transfer this agreement or any interest herein or any right hereunder without prior written consent of the other party and any such purported assignment, transfer, or attempt to assign or transfer any interest herein or right hereunder, without the prior written consent of the other party, immediately shall be null, void, and of no effect and shall result in the termination of the agreement.

Waivers

Waiver by either party of any breach, or failure to enforce any of the items and conditions of this agreement, shall not in any way effect, limit, or waive such party's right thereafter to enforce and compel strict compliance with every remaining term and condition hereof.

Non-Exclusiveness

Except as provided in articles Force Majeure and Statute of Limitations hereof, any specific right or remedy provided in the agreement shall not be exclusive but shall be cumulative upon all other rights and remedies set forth herein and allowed under applicable law.

Litigation

In the event of any litigation between the parties with respect to this agreement, the prevailing party (the party entitled to recover the costs of suit, at such time as all appeals have been exhausted or the time for taking such appeals has expired) shall be entitled to recover court costs and reasonable attorneys' fees in addition to other relief as the court may award. The parties hereby waive trial by jury in connection with any action or suit under the agreement or otherwise rising from the relationship between parties.

Headings

The headings of articles in this agreement are for convenience and reference only, and this in no way define, limit, or describe the scope of the provisions of such articles and shall not be considered in the interpretation or enforcement of this agreement.

Governing Law and Venue

This agreement shall be construed and enforced in accordance with the local law the state of Maryland. The parties hereby consent to and submit to the jurisdiction of the federal and state courts located in the state of Maryland and any other action or suit under this agreement shall only be brought by the parties in the federal or state court with proper jurisdiction over the subject matter established or sitting in the state of Maryland. The parties shall not raise in connection therewith, and hereby waive, any defenses based upon the venue, the inconveniences of the forum, the lack of personnel jurisdiction, the sufficiency of service of process or the like in any such action or suit brought in the state of Maryland.

Invalidity

Should any part of this agreement for any reason be declared invalid or unenforceable by a court of law, and then the agreement in its entirety shall be automatically terminated upon such determination.

Entirety of Agreement

All of these Agreements shall survive the execution of this Agreement. Otherwise, this agreement supersedes, terminates, and otherwise renders null and void any and all prior written and/or oral agreements entered into and between CLIENT and HC with respect to service of the equipment, except that nothing herein contained shall be construed as intended to relieve or release CLIENT from its obligation to make payment of any monies which CLIENT may owe to HC, or to relieve or release HC from any express written warranties given by HC in connection with CLIENT purchase of the equipment. This agreement represents and incorporates the entire understanding of the parties hereto with respect to the matters hereinabove expressly set forth, and each party acknowledges that there are no warranties, representations, covenants, or understandings of any kind, nature, or description whatsoever made by either party to the other, except such as are expressly set forth in this agreement or the prior



agreements referenced above. Only a written instrument signed by all parties to this agreement may modify this agreement, which instrument makes specific reference to this agreement.

Non-Raiding Clause

Neither party shall engage the services of any person or persons, then in the employment of the other party, for work covered by this agreement without the written consent of the employer of such person. This clause is in effect from the commencement of the contract and six (6) months past the expiration date.

Waiver of Liens

HC waives any right to file mechanics or other liens hereunder and upon request of CLIENT will furnish appropriate lien waivers.