

KEY PERFORMANCE AREAS



Independence

Since the establishment of the Town in 1890, the people of Vienna have been connected by their sense of community through an independent well-run government. We aim to continue to provide the high quality service that residents have grown to expect from the governmental processes in their hometown.



Safe Community

We have a reputation for being one of the safest communities in the region thanks to the cooperation between the police department, citizens and business community. We aim to continue to provide a responsive, friendly, engaging, high-visibility public safety presence.



Invest in Infrastructure

We aim to continue to invest in our infrastructure, and as a result make the town safer, healthier and more attractive for citizens to live and work.



Economic Development

We strive to continue to be an attractive community for high quality commercial development and one that fosters community focused businesses.



Financially Sound Town Government

We set a high standard for fiscal responsibility and in order for the Town to operate efficiently, a continued maximization and safeguarding of financial resources is required to maintain its fiscally sound reputation.



Parks, Open Space and Recreation

We value our many natural and man-made park and recreation spaces within our boundaries. These spaces provide an opportunity for residents and visitors to enjoy the outdoors and participate in environmental conservation, ultimately increasing the quality of life for residents and instilling a sense of community.



Land Use Planning

Vienna has developed over time at different rates, and in the coming years many neighboring developments will impact how we do business. A proactive, unified plan to create our unique identity will be helpful for future growth and direction of the Town.



Civil, Respectful and Open Communication

Vienna is a small town located in a large metropolitan region with a very active community and accessible local government. We value open two-way communication and encourage an environment that supports civil and respectful communication.



Active and Engaged Residents

We encourage our residents to be active and engaged in our local government and in the community in order to maintain and enhance our vibrant and community-centered town.



Professional Town Staff

In order to continue to provide the professional service that Town Staff delivers, we aim to invest in staff through training and development programs in order to increase staff competency, effective program administration and assuring high quality of public services.