

Sungard Sole Source Contract**FY16 Maintenance Fees and ASP Hosting Fees**

	<u>Monthly</u>	<u>Annual</u>	<u>Total</u>
ASP Base Fee, including:	\$4,175.00	\$50,100.00	\$50,100.00
General Ledger			
Purchasing			
Accounts Payable			
Budgeting			
Payroll			
Employee Access Center			
Cognos Report Writer			
Cash Receipting			
Real Estate Property Tax			
Vehicle License Fees			
Modifications:			
Real Estate Assessment Load (VIE GCPTR2011-1430)		649.27	
Real Estate Bill Change (VIE GCPTR2011-6571)		519.42	
Change minimum Real Estate Bills (VIE GCPTR2011-1730)		259.70	
Add other fees (NFS and Advertising) to real estate bills (VIE GCPTR 2011-1870)		779.12	
Create output file for Vehicle License Fees bills (VIE GCPTR2011-769)		519.42	
Bar code on vehicle license bills (VIE GCPTR 2013-4445)		494.40	
Change vehicle license fee calculation to allow for monthly proration (VIEGCPTR2013-3603) **		1,680.00	
RE Changes to custom bill print and assessment load (VIEGCPTR 2013-2767)**		1,200.00	
			<u>\$6,101.33</u>
FY15/16 Sungard Annual Fees			<u><u>\$56,201.33</u></u>

**Maintenance on modifications not subject to 3% increase during the first year

Code	Customer	Contract #	Product	Application	Qty	7/1/14-6/30/15	7/1/15-6/30/16
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2011-769: Delinquent Bill Custom Format	1	\$ 504.29	\$ 519.42
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE CPTTR 2011-1430: Expand Load Functionality to Create Property Co-Owners 3 and 4 Name Fields	1	\$ 630.36	\$ 649.27
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2011-1730: Minimum Penalty Charge per Installment on Real Estate Tax Bills	1	\$ 252.14	\$ 259.70
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2011-1870 - RE Tax Bill Modification to Include District-level Fee Amounts	1	\$ 756.43	\$ 779.12
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2011-6571: RE Tax Bills To Show Co-Owners.	1	\$ 504.29	\$ 519.42
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2013-4445: Add Bar Code to Vehicle License Bill Output	1	\$ 480.00	\$ 494.40
Total						\$ 3,127.51	\$ 3,221.34

*To be billed
will be
AT 7/1/15*

Code	Customer	Contract #	Product	Application	Qty	TBD
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2013-2767 - RE Tax Changes made to custom bill print and custom assessment load processes.	1	\$ 1,200.00
2027	VIENNA, TOWN OF	1	Comm Dev Custom	VIE GCPTR 2013-3603: Prorate vehicle license fees	1	\$ 1,680.00

Code	Customer	Contract #	Product	Application	Qty	Annual Fee		Mthly Fee	
						7/1/14-6/30/15	7/1/14-6/30/15	7/1/14-6/30/15	7/1/14-6/30/15
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP Financial Accounting	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus ASP - Purchasing Card Interface	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus ASP - Personnel Budgeting	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Fixed Assets	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Human Resources	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Job Applicant Center	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Employee Benefits	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Position Control	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Employee Access Center (includes Employee Timesheets)	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Cognos 8 Report Writer	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Regulatory Software	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Central Receipting	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Real Estate Property Tax	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Business Licensing (includes Business Tax)	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Pet Licensing	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - Cognos 8	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	Plus - ASP - ReportNet Administrator (includes Professional Author Report Writer)	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	PLUS - ASP ReportNet Business Authors	2	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	091297	ASP	PLUS - ASP Unlimited Anonymous Consumers	1	\$ -	\$ -	\$ -	\$ -
2027	VIENNA, TOWN OF	120813-1	ASP	PLUS - ASP	1	\$ 50,100.00	\$ 50,100.00	\$ 4,175.00	\$ 4,175.00
Total						\$ 50,100.00	\$ 50,100.00	\$ 4,175.00	\$ 4,175.00

1/23/15 Prepared by JB
1/23/15 Sent to Karen Covert

NOTES:

A 3% increase has been applied to your custom maintenance support for 2015. Please budget accordingly.

SUNGARD® PUBLIC SECTOR**COPY***Supplement to the SunGard Public Sector Inc. Application Service Provider Agreement
Schedule A - Order Form*

This Schedule A - Order Form is entered into under the terms and conditions of the SunGard Public Sector Inc. Application Service Provider Agreement dated September 29, 2009 (Agreement), between SunGard Public Sector Inc. (SunGard Public Sector) and Town of Vienna (Customer). Unless otherwise stated below, all terms and conditions as stated in the Agreement shall remain in effect.

Customer Name: Town of Vienna, VA

Agreement Number: 2027-120813-1

	Yes	No
Initial Order Form		X
Replacement Order Form		X
Replaces Order Dated		

1. Initial Term: Begins October 1, 2012 and expires and expires forty-five (45) months from the date the initial Monthly Access Fee is due under this Schedule A – Order Form.
2. Application Groups: Monthly Access Fees

	Applications and/or Services	Monthly Access Fee
Renewal Service	ASP Renewal - 2027-091297	\$4,175.00
Usage and Maintenance Fee	eFinance PLUS Applications: Financial Accounting (GFPPAM), Purchasing Card Interface (GFPPCD), Personnel Budgeting (GFPPBS), Fixed Assets (GFPPFX), Human Resources (GFPPAY/GFPPRS), Job Applicant Center (GFUAC), Employee Benefits (GFPPBEN), Position Control (GFPPCL), Employee Access Center (includes Employee Timesheets) (GFIEAC/GFIETS), Cognos 8 Report Writer (GFGCOG), Regulatory Software (GFPRVA) eCommunity PLUS Applications: Central Receipting (GCPCR), Real Estate Property Tax (GCPTR), Business Licensing (includes Business Tax) (GCPBL), Pet Licensing (GCPPL), ReportNet Administrator (includes Professional Author Report Writer) (1), ReportNet Business Author (2 (GFGCOG)), Unlimited Anonymous Consumers	Included in Monthly Access Fee
Concurrent Users	24 Users	Included in Monthly Access Fee
Total Proposed System:		\$4,175.00

3. Payment Terms:

Monthly Access Fee: The initial Monthly Access Fee will be due October 1, 2012. Subsequent Monthly Access Fees will be due on the first of the month thereafter. Monthly Access Fees will be billed with current ASP Monthly Access Fees at the rates listed below:

Oct. 1, 2012 – June 30, 2013 \$ 4,175.00 per month or \$37,575.00 for partial year;
 July 1, 2013 – June 30, 2014 \$ 4,175.00 per month or \$50,100.00 per year;
 July 1, 2014 – June 30, 2015 \$ 4,175.00 per month or \$50,100.00 per year;
 July 1, 2015 – June 30, 2016 \$ 4,175.00 per month or \$50,100.00 per year;

Following the initial term, Services will be provided on a year-to-year basis provided the Customer exercises the option and pays the then current Monthly Access Fee.

Travel and Living Expenses: Travel and living expenses are in addition to the prices quoted above and will be invoiced as incurred and shall be governed by the SunGard Public Sector Corporate Travel and Expense Reimbursement Policy. Travel and living expenses actually incurred in prior months for which SunGard Public Sector is seeking reimbursement, shall also be invoiced monthly.

Note:

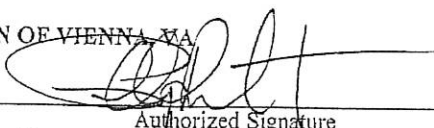
¹ Monthly Access Fees listed above are for the Applications and Services listed in this Schedule A-Order Form only.

² All custom modifications will be billed separately.

4. Third Party Software and Hardware: Unless otherwise provided for herein, warranty, modification retrofit and maintenance offerings by SunGard Public Sector for its Licensed Program(s) do not apply to any third party hardware or third party software supplied under this Supplement. SunGard Public Sector does not make any warranties nor provide any source code for any non-SunGard Public Sector products unless otherwise provided herein. The return and refund policy of each individual third party hardware or third party software supplier shall prevail unless otherwise provided herein.

The terms and conditions contained in this Schedule A – Order Form, including the prices, will be honored as set forth herein, provided this Schedule A – Order Form is fully executed by August 31, 2012.

TOWN OF VIENNA, VA

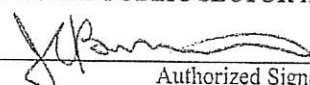


Authorized Signature
Philip R. Grant

Print Name & Title
Director of Finance

Date
6-27-12

SUNGARD PUBLIC SECTOR INC.



Authorized Signature
James A. Brescia, Vice President, HR

Print Name & Title
06-25-2012

Date

PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA	SCR NUMBER: VIE GCPTR 2011-1430
APPLICATION: Real Estate Tax	DATE: 04/13/2011

REQUEST DESCRIPTION

The Town would like their custom assessment load functionality to be expanded to create property co-owners from the Owner 3 and Owner 4 name fields in the assessment file, currently not processed.

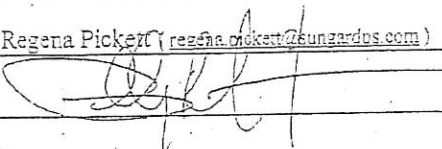
Any changes may require an additional SCR.

This work will be based on the current version and may require that the client load this version as part of the SCR.

NOTE: Planned Environment: 8.3 = Version

Request will be: = One Time Process, X = Custom Modification, = Base Feature

A percentage of the standard charge, currently 50%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 600.00.

CONNECT CARE CASE #: 806692	TOTAL COST: \$2,000.00
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardus.com)	DATE:
CLIENT AUTHORIZATION: 	DATE: 4-14-11

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1025).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.

INFORMATION

- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently \$100.00/modified object and is subject to change), this modification will become part of the plan. If you do not have an agreement, you are responsible for the cost to retrofit this mod into new releases.

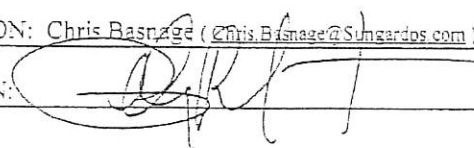
INVOICE -

- For billing inquiries regarding this SCR, please use the number located at the top right of this form.
 - Please remit 50% of the total cost to SunGard's Accounting Department referencing this SCR #. Programming will not begin until the 50% payment is received.
 - The second 50% will be invoiced upon completion of the project.
- Prices are quoted in U.S. dollars.

SUNGARD[®]

PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA	SCR NUMBER: VIE GCPTR 2011- 6571
APPLICATION: Real Estate Tax 8.3	DATE: December 23, 2011
REQUEST DESCRIPTION	
<p>The Town's current Real Estate Tax bills show only the primary owner for the property. The Town would like to add a single line within or below the top section of the bill, labeled "Co-owners", listing the co-owners of the property.</p> <p>The line is to be added to the Town's installment bill, delinquent bill and supplemental bill.</p> <p>The formatting of the line will be identical on each of the three bill formats.</p> <p>Any changes may require an additional SCR.</p> <p>This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature</p> <p>A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$480.00.</p>	
FDI #: 1-000-698	TOTAL COST: \$1,600.00
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardos.com)	DATE:
CLIENT AUTHORIZATION: 	DATE: 12-27-11

INSTRUCTIONS:

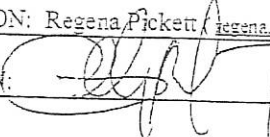
- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
 - 2) Return a faxed, signed copy to SunGard (407-304-1275).
 - 3) Maintain a copy for your records.
 - 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.
- #### INFORMATION
- 5) On site installation and training is not included in cost unless specified above.
 - 6) If your organization has a modification maintenance agreement (Currently 30% of the standard charge) and is subject to change), this modification will become part of the plan. If you do not have an agreement, you are responsible for the cost to retrofit this mod into new releases.

INVOICE -

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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2011-1730	
APPLICATION: Real Estate Tax		DATE: 04/25/2011	
REQUEST DESCRIPTION			
<p>The Town would like penalty processing to be changed to charge a minimum of \$5.00 penalty per installment on Real Estate Tax bills.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature</p> <p>A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 240.00.</p>			
CONNECT CARE CASE #: 806134		TOTAL COST: \$800.00	
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardos.com)		DATE: 04/25/2011	
CLIENT AUTHORIZATION: 		DATE: 4-25-11	

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1025).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department.

INFORMATION

- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently \$100.00/m to change), this modification will become part of the plan. If you do not have an agreeer the cost to retrofit this mod into new releases.

INVOICE -

- For billing inquiries regarding this SCR, please use the number located at the top of the invoice.
- Please remit 50% of the total cost to SunGard's Accounting Department. Programming will not begin until the 50% payment is received.
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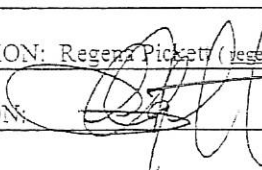
240.00+
480.00+
720.00+

003

1,440.00++

SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2011-1870
APPLICATION: Real Estate Tax		DATE: 05/02/2011
REQUEST DESCRIPTION		
<p>The Town has requested that the Real Estate Tax bill print process be modified to include district-level fee amounts, such as NSF and advertising fees, on the printed Real Estate Tax and Vehicle License Fee bills.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature</p> <p>A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 720.00.</p>		
CONNECT CARE CASE #: 807019		TOTAL COST: \$2,400.00
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardps.com)		DATE:
CLIENT AUTHORIZATION: 		DATE: 5-3-11

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
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INFORMATION

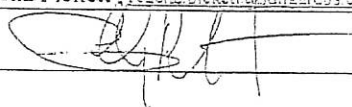
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INVOICE --

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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna		SCR NUMBER: VIE GCPTR 2011-769	
APPLICATION: Real Estate Tax		DATE: 02/28/2011	
REQUEST DESCRIPTION			
<p>The Town uses Real Estate Tax for their Vehicle License fees. The regular Vehicle License fee bills are generated in a custom format for printing by Wells Fargo Bank (see VIE GCPTR 2010-3609). The delinquent bills must be generated in the same format.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u> X </u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 480.00. Note – Additional charges will apply for changes necessary for upward migration of custom programs to maintain compatibility with new releases or versions of standard software.</p>			
CONNECT CARE CASE #: 805537		TOTAL COST: \$1,600.00	
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardps.com)		DATE: 02/28/2011	
CLIENT AUTHORIZATION: 		DATE: 3-1-11	

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1025).
- 3) Maintain a copy for your records.
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INFORMATION

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SUNGARD[®] PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2013-4445
APPLICATION: Real Estate Tax 8.3		DATE: August 6, 2013
REQUEST DESCRIPTION: Add Bar Code to Vehicle License Bill Output		
<p>The Town of Vienna has requested that functionality be added to their CommunityPLUS Real Estate Tax 8.3 system to add the property key to their custom Vehicle License bill output so that bar codes can be printed on the bills in a layout recognizable by the Cash Receipts system.</p>		
<p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p>		
<p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$480.00.</p>		
FDI #:	TOTAL COST: \$1,600.00	
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardps.com)		DATE:
CLIENT AUTHORIZATION: <i>Maria L. S. [Signature]</i>		DATE: 8/6/13

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1275).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.

INFORMATION

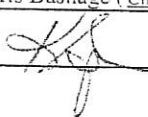
- 5) On site installation and training is not included in cost unless specified above.
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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2013-3603	
APPLICATION: Real Estate Tax 8.3		DATE: July 2, 2013	
REQUEST DESCRIPTION: Prorate Vehicle License Fees			
<p>The Town of Vienna has requested that functionality be added to their CommunityPLUS Real Estate Tax 8.3 system to enable vehicle license fees to be prorated.</p> <p>Please see the attached document CPVIE002 SCR 2013-3603 Specification.pdf for a detailed description of the requested changes.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$1,680.00.</p>			
FDI #: 1-002-414		TOTAL COST: \$5,600.00	
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardps.com)		DATE:	
CLIENT AUTHORIZATION: 		DATE: 7/22/13	

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1275).
- 3) Maintain a copy for your records.
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INVOICE –

- For billing inquiries regarding this SCR, please use the number located at the top right of this form.
- Please remit 50% of the total cost to SunGard's Accounting Department referencing this SCR #. Programming will not begin until the 50% payment is received.
- The second 50% will be invoiced upon completion of the project.
- Prices are quoted in U.S. dollars.

System Change Request Form

TOV Purchase Order 13-0335

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2013-2767	
APPLICATION: Real Estate Tax 8.3		DATE: June 4, 2013	
REQUEST DESCRIPTION: Real Estate Tax Changes			
<p>The Town of Vienna has requested that changes be made to the custom bill print and custom assessment load processes in their CommunityPLUS Real Estate Tax 8.3 system.</p> <p>Please see the attached document CPVIE001 SCR 2013-2767 Specification.pdf for a detailed description of the requested changes.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u> X </u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$1,200.00.</p>			
FDI #: 1-002-220		TOTAL COST: \$4,000.00	
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardps.com)		DATE:	
CLIENT AUTHORIZATION: <i>[Signature]</i>		DATE: 6/5/13	

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1275).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.

INFORMATION

- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently 30% of the standard charge) and is subject to change), this modification will become part of the plan. If you do not have an agreement, you are responsible for the cost to retrofit this mod into new releases.

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