

SUNGARD® PUBLIC SECTOR

***Supplement to the SunGard Public Sector LLC Application Service Provider Agreement
Schedule A - Order Form***

This Schedule A - Order Form is entered into under the terms and conditions of the SunGard Public Sector LLC Application Service Provider Agreement dated September 29, 2009 (Agreement), between **SunGard Public Sector LLC (SunGard Public Sector)** and **Town of Vienna (Customer)**. Unless otherwise stated below, all terms and conditions as stated in the Agreement shall remain in effect.

Customer Name: Town of Vienna, VA

Agreement Number: 2027-160270-1

	<u>Yes</u>	<u>No</u>
Initial Order Form		X
Replacement Order Form		X
Replaces Order Dated		

- Initial Term:** Begins July 1, 2016 and expires twelve (12) months from the date the initial Monthly Access Fee is due under this Schedule A – Order Form.
- Application Groups:** Annual Access Fees

	Applications and/or Services	Annual Access Fee
Renewal Services	ASP Renewal - 2027-120813	\$ 43,896.00
Existing Products (Currently Licensed)	eFinance PLUS Applications: Financial Accounting (GFPPFAM), Human Resources ((GFPPAY/GFPPRS), Position Control (GFPPCL), Employee Access Center (Includes Employee Timesheets) (GFIEAC/GFIETS), Regulatory Software (GFPRVA) eCommunity PLUS Applications: Central Receipting (GCPCR), Real Estate Property Tax (GCPTR),	Included in Annual Fee
Third Party Products (Currently Licensed)	Cognos 8 Report Writer (GFGCOG), ReportNet Administrator (includes Professional Author Report Writer) (1), ReportNet Business Author (2) (GFGCOG), Unlimited Anonymous Users	Included in Annual Fee
Cloud Services	Setup, Implementation, Disaster Recovery Plan for SunGard Public Sector LLC applications	Included in Annual Fee
Concurrent Users	24 Users	Included in Annual Fee
	Total Proposed System:	\$ 43,896.00

3. Payment Terms:

Annual Access Fee: The Annual Access Fee listed above will be due July 1, 2016. Following the initial term, Services will be provided on a year-to-year basis provided the Customer exercises the option and pays the then current Annual Access Fees.

Travel and Living Expenses: Travel and living expenses are in addition to the prices quoted above and will be invoiced as incurred and shall be governed by the SunGard Public Sector Corporate Travel and Expense Reimbursement Policy. Travel and living expenses actually incurred in prior months for which SunGard Public Sector is seeking reimbursement, shall also be invoiced monthly.

Note:

¹ Annual Access Fees listed above are for the Applications and Services listed in this Schedule A-Order Form only.

² All custom modifications will be billed separately.

4. **Non-Renewal Products:** The following products are not being renewed on this Order:

Applications (Non-Renewal)
eFinance PLUS Applications: Personnel Budgeting GFPPBS), Fixed Assets (GFPFIX), Job Applicant Center (GFUAC), Employee Benefits (GFPBEN) eCommunity PLUS Applications: Business Licensing (GCPBL), Pet Licensing (GCPPL)

5. **Third Party Software and Hardware:** Unless otherwise provided for herein, warranty, modification retrofit and maintenance offerings by SunGard Public Sector for its Licensed Program(s) do not apply to any third party hardware or third party software supplied under this Supplement. SunGard Public Sector does not make any warranties nor provide any source code for any non-SunGard Public Sector products unless otherwise provided herein. The return and refund policy of each individual third party hardware or third party software supplier shall prevail unless otherwise provided herein.

The terms and conditions contained in this Schedule A – Order Form, including the prices, will be honored as set forth herein, provided this Schedule A – Order Form is fully executed by June 30, 2016.

TOWN OF VIENNA, VA

SUNGARD PUBLIC SECTOR LLC

Authorized Signature

Authorized Signature

Print Name & Title

Chris Coleman, VP and CFO

Print Name & Title

Date

June 23, 2016

Date

SUNGARD PUBLIC SECTOR

1000 Business Center Drive

Lake Mary, FL 32746

800-727-8088

www.sungardps.com

INVOICE APPROVAL ROUTING

Invoice

Company

LG

Document No

120381

Date

31/May/2016

Page

1 of 1

RECEIVED FROM US MAIL	
FORWARDED FOR APPROVAL	
APPROVED INVOICE RECEIVED	

Bill To: VIENNA, TOWN OF
127 CENTER STREET SOUTH
VIENNA, VA 22180
United States
Attn: ACCOUNTS PAYABLE (703) 255-6320

Ship To: VIENNA, TOWN OF
127 CENTER STREET SOUTH
VIENNA, VA 22180
United States
Attn: ACCOUNTS PAYABLE (703) 255-6320

Customer Grp/No.	Customer Name	Customer PO Number	Currency	Terms	Due Date
1 2027	VIENNA, TOWN OF		USD	NET30	30/Jun/2016

No	SKU Code/Description/Comments	Units	Rate	Extended
Contract No. CUSTOM				
1	VIE GCPTR 2011-769: Delinquent Bill Custom Format Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	535.00	535.00
2	VIE CPTR 2011-1430: Expand Load Functionality to Create Property Co-Owners 3 and 4 Name Fields Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	668.75	668.75
3	VIE GCPTR 2011-1730: Minimum Penalty Charge per Installment on Real Estate Tax bills Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	267.49	267.49
4	VIE GCPTR 2011-1870 - RE Tax Bill Modification to Include District-level Fee Amounts Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	802.49	802.49
5	VIE GCPTR 2011-6571: RE Tax Bills To Show Co-Owners. Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	535.00	535.00
6	VIE GCPTR 2013-2767 - RE Tax Changes made to custom bill print and custom assessment load processes. Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	1,273.08	1,273.08
7	VIE GCPTR 2013-3603: Prorate vehicle license fees Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	1,782.31	1,782.31
8	VIE GCPTR 2013-4445: Add Bar Code to Vehicle License Bill Output Maintenance Start: 01/Jul/2016, End: 30/Jun/2017	1.00	509.23	509.23

Page Total 6,373.35

Remittance: SunGard Public Sector
Bank of America
12709 Collection Center Drive
Chicago, IL 60693

Inquiries: Accounts.ReceivableLG@SunGardPS.com

Subtotal	6,373.35
Sales Tax	0.00
Invoice Total	6,373.35
Payment Received	0.00
Balance Due	6,373.35

PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA	SCR NUMBER: VIE GCPTR 2011-1430
APPLICATION: Real Estate Tax	DATE: 04/13/2011

REQUEST DESCRIPTION

The Town would like their custom assessment load functionality to be expanded to create property co-owners from the Owner 3 and Owner 4 name fields in the assessment file, currently not processed.

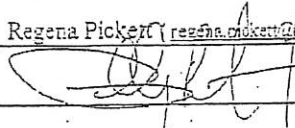
Any changes may require an additional SCR.

This work will be based on the current version and may require that the client load this version as part of the SCR.

NOTE: Planned Environment: 8.3 = Version

Request will be: = One Time Process, X = Custom Modification, = Base Feature

A percentage of the standard charge, currently 50%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 600.00.

CONNECT CARE CASE #: 806692	TOTAL COST: \$2,000.00
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardps.com)	DATE:
CLIENT AUTHORIZATION: 	DATE: 4-14-11

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1025).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.

INFORMATION

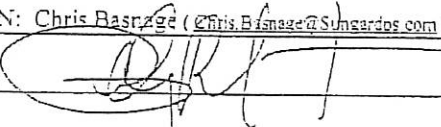
- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently \$100.00/modified object and is subject to change), this modification will become part of the plan. If you do not have an agreement, you are responsible for the cost to retrofit this mod into new releases.

INVOICE -

- For billing inquiries regarding this SCR, please use the number located at the top right of this form.
 - Please remit 50% of the total cost to SunGard's Accounting Department referencing this SCR #. Programming will not begin until the 50% payment is received.
 - The second 50% will be invoiced upon completion of the project.
- Prices are quoted in U.S. dollars.

SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA	SCR NUMBER: VIE GCPTR 2011- 6571
APPLICATION: Real Estate Tax 8.3	DATE: December 23, 2011
REQUEST DESCRIPTION	
<p>The Town's current Real Estate Tax bills show only the primary owner for the property. The Town would like to add a single line within or below the top section of the bill, labeled "Co-owners", listing the co-owners of the property.</p> <p>The line is to be added to the Town's installment bill, delinquent bill and supplemental bill.</p> <p>The formatting of the line will be identical on each of the three bill formats.</p> <p>Any changes may require an additional SCR.</p> <p>This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature</p> <p>A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$480.00.</p>	
FDI #: 1-000-698	TOTAL COST: \$1,600.00
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardos.com)	DATE:
CLIENT AUTHORIZATION: 	DATE: 12-27-11

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation is only valid for 30 days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1275).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department for invoicing.

INFORMATION

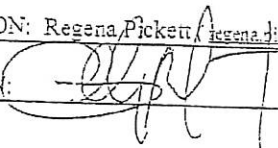
- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently 30% of the standard charge) and is subject to change), this modification will become part of the plan. If you do not have an agreement, you are responsible for the cost to retrofit this mod into new releases.

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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2011-1730	
APPLICATION: Real Estate Tax		DATE: 04/25/2011	
REQUEST DESCRIPTION			
<p>The Town would like penalty processing to be changed to charge a minimum of \$5.00 penalty per installment on Real Estate Tax bills.</p>			
<p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p>			
<p>NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 240.00.</p>			
CONNECT CARE CASE #: 806134		TOTAL COST: \$800.00	
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardps.com)		DATE: 04/25/2011	
CLIENT AUTHORIZATION: 		DATE: 4-25-11	

INSTRUCTIONS:

- 1) This document must be signed and returned within 30 days of receipt. This quotation days. Unreturned and unsigned SCR's will automatically be cancelled after 30 days.
- 2) Return a faxed, signed copy to SunGard (407-304-1025).
- 3) Maintain a copy for your records.
- 4) Upon receipt of the fax, it will be processed through the SunGard Accounting Department.

INFORMATION

- 5) On site installation and training is not included in cost unless specified above.
- 6) If your organization has a modification maintenance agreement (Currently \$100.00/m to change), this modification will become part of the plan. If you do not have an agreement the cost to retrofit this mod into new releases.

INVOICE -

- For billing inquiries regarding this SCR, please use the number located at the top of the invoice.
- Please remit 50% of the total cost to SunGard's Accounting Department. Programming will not begin until the 50% payment is received.
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240.00
480.00
720.00

005

1,440.00

SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2011-1870	
APPLICATION: Real Estate Tax		DATE: 05/02/2011	
REQUEST DESCRIPTION			
<p>The Town has requested that the Real Estate Tax bill print process be modified to include district-level fee amounts, such as NSF and advertising fees, on the printed Real Estate Tax and Vehicle License Fee bills.</p>			
<p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p>			
NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature			
A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 720.00.			
CONNECT CARE CASE #: 807019		TOTAL COST: \$2,400.00	
SUNGARD CONFIRMATION: Regena Pickett (regena.pickett@sungardps.com)		DATE:	
CLIENT AUTHORIZATION: 		DATE: 5-3-11	

INSTRUCTIONS:

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INFORMATION

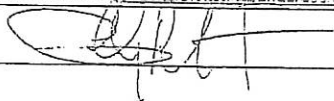
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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna		SCR NUMBER: VIE GCPTR 2011-769	
APPLICATION: Real Estate Tax		DATE: 02/28/2011	
REQUEST DESCRIPTION			
<p>The Town uses Real Estate Tax for their Vehicle License fees. The regular Vehicle License fee bills are generated in a custom format for printing by Wells Fargo Bank (see VIE GCPTR 2010-3609). The delinquent bills must be generated in the same format.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$ 480.00. Note - Additional charges will apply for changes necessary for upward migration of custom programs to maintain compatibility with new releases or versions of standard software.</p>			
CONNECT CARE CASE #: 805537		TOTAL COST: \$1,600.00	
SUNGARD CONFIRMATION: Regena Pickert (regena.pickert@sungardos.com)		DATE: 02/28/2011	
CLIENT AUTHORIZATION: 		DATE: 3-1-11	

INSTRUCTIONS:

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INFORMATION

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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA	SCR NUMBER: VIE GCPTR 2013-4445
APPLICATION: Real Estate Tax 8.3	DATE: August 6, 2013
REQUEST DESCRIPTION: Add Bar Code to Vehicle License Bill Output	
<p>The Town of Vienna has requested that functionality be added to their CommunityPLUS Real Estate Tax 8.3 system to add the property key to their custom Vehicle License bill output so that bar codes can be printed on the bills in a layout recognizable by the Cash Receipts system.</p>	
<p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p>	
<p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$480.00.</p>	
FDI #:	TOTAL COST: \$1,600.00
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardps.com)	DATE:
CLIENT AUTHORIZATION: <i>Maria L. S. [Signature]</i>	DATE: 8/6/13

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INFORMATION

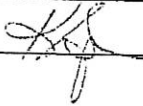
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SUNGARD® PUBLIC SECTOR

System Change Request Form

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2013-3603	
APPLICATION: Real Estate Tax 8.3		DATE: July 2, 2013	
REQUEST DESCRIPTION: Prorate Vehicle License Fees			
<p>The Town of Vienna has requested that functionality be added to their CommunityPLUS Real Estate Tax 8.3 system to enable vehicle license fees to be prorated.</p> <p>Please see the attached document CPVIE002 SCR 2013-3603 Specification.pdf for a detailed description of the requested changes.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$1,680.00.</p>			
FDI #: 1-002-414		TOTAL COST: \$5,600.00	
SUNGARD CONFIRMATION: Chris Basnage (Chris.Basnage@Sungardps.com)		DATE:	
CLIENT AUTHORIZATION: 		DATE: 7/23/13	

INSTRUCTIONS:

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SUNGARD[®]

PUBLIC SECTOR

System Change Request Form

TOV Purchase Order 13-0335

CLIENT: Town of Vienna, VA		SCR NUMBER: VIE GCPTR 2013-2767	
APPLICATION: Real Estate Tax 8.3		DATE: June 4, 2013	
REQUEST DESCRIPTION: Real Estate Tax Changes			
<p>The Town of Vienna has requested that changes be made to the custom bill print and custom assessment load processes in their CommunityPLUS Real Estate Tax 8.3 system.</p> <p>Please see the attached document CPVIE001 SCR 2013-2767 Specification.pdf for a detailed description of the requested changes.</p> <p>Any changes may require an additional SCR. This work will be based on the current version and may require that the client load this version as part of the SCR.</p> <p>NOTE: Planned Environment: <u>TR 8.3</u> = Version Request will be: <u> </u> = One Time Process, <u>X</u> = Custom Modification, <u> </u> = Base Feature A percentage of the standard charge, currently 30%, will be added to your annual software support agreement for on-going telephone support and maintenance in the amount of \$1,200.00.</p>			
FDI #: 1-002-220		TOTAL COST: \$4,000.00	
SUNGARD CONFIRMATION: Chris Basnager (Chris.Basnager@Sungardps.com)		DATE:	
CLIENT AUTHORIZATION: <i>[Signature]</i>		DATE: 6/5/13	

INSTRUCTIONS:

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