

Strategic **Underground Program®**

Learn More & Contact Us



DominionEnergy.com/Underground

- Search by Work Request number
- See status of your project



1-877-306-8292

"The crew was very friendly. Supervisor actually came back and made sure all aspects of the job were complete. Nice job!"

—Customer in Suffolk, Va.

"The entire project was 'top notch' from start to finish! The contractors were so respectful and professional."

—Customer in Warrenton, Va.

"Contractor was very easy to deal with and exceeded my expectations."

—Customer in Midlothian, Va.

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Strategic **Underground Program®**

Our goal is a stronger distribution system and faster restoration following major storms.



**Dominion
Energy®**



Construction & Conversion

In most cases, Dominion Energy will use a low-impact, drilling technology rather than open trenching, to minimize disruption to property. Underground cables will be placed in protective conduit.



There will be a short planned outage once we do the final switch from overhead to underground. The outage date and times will be communicated to affected property owners in advance.



Property Restoration

Last but certainly not least, respecting your property is a priority at Dominion Energy. Our crews will return to remove any Dominion Energy overhead lines and restore property back to a similar condition.

What's Next?

- ☐ A Dominion Energy representative or authorized contractor will contact you to discuss the project and whether an easement is necessary.
- ☐ Review the preliminary design and proposed equipment with our team. We will help you understand the proposed underground plan.

Equipment Updates and Safety

Placing power lines underground **reduces exposure to severe wind and storms.**

The following equipment is needed as part of converting to underground service.



Padmount Transformers

are ground level and allow underground connections to be maintained safely. The location of padmount transformers is ultimately determined by electric load and route. Average size: 40" wide x 36" deep x 34" high.



Pedestals may also be used to reliably extend the underground system. Average size: 23" wide x 15" deep x 18" high.



Meter Base Adapters

may need to be added so your current meter can accept the underground cables. Our team will work with you to determine the best meter base adapter for your home. Sizes and configurations vary.

Ask our representative or authorized contractor to see their Dominion Energy badge.

